Navigating Disclosure

Making decisions about sharing private personal information

This tipsheet provides a starting place for making decisions about disclosing private, personal information related to a variety of social identities, including disability, religion, gender, and age. These decisions are personal, and this tipsheet focuses on helping you build your own approach, should you choose to disclose any personal information.

What is disclosure?

Disclosure is sharing potentially sensitive personal information to people you work with or may work with in the future. While we often think about disclosing a disability, there are other types of personal information that you may be thinking about.

The Ontario Human Rights Code identifies the following as protected personal attributes (grounds) in the workplace: “age; ancestry, colour, race; citizenship; ethnic origin; place of origin; creed; disability; family status; marital status (including single status); gender identity, gender expression; record of offences; sex (including pregnancy and breastfeeding); sexual orientation” (The Ontario Human Rights Code, n.d., para. 3).

Am I required to disclose personal information?

For the most part, you are not required to disclose information related to protected personal attributes unless it is a bona fide requirement of the position. Exceptions include situations where you could be creating a health and safety risk or a risk to others’ properties, requesting accommodation (see the Requesting Accommodation tipsheet), or disclosing information to meet a job requirement (e.g., a relationship with a specific community, or Indigenous ancestry). In some situations, disclosing personal information can be one of the many tools you use to help reach your goals.

Why might I choose to disclose personal information?

You may want to disclose some aspects of your identity for the following reasons:

To lead and shape the narrative
You are the best person to inform others about who you are. Initiating a conversation on your terms can help you to feel more empowered while dispelling any misinformation.

To demonstrate relevant knowledge and experience
If the position involves working within a specific community, you may wish to identify that you are a member of that community, and share any experiences you have from living in, and/or volunteering or working in/with that community.
To request accommodation
If you require accommodation, you will need to disclose what type(s) of accommodation you need. More information on requesting accommodation can be found in the Requesting Accommodation tipsheet.

To identify as part of an equity-deserving group
Self-identifying as part of an equity-deserving group may demonstrate to an organization that you are part of a demographic they are looking to have represented on their team. You might consider their active recruitment of candidates from equity-deserving groups as a sign that the organization is pursuing EDII goals.

To bring your whole self to work
Withholding personal information about yourself can sometimes take an emotional toll. If choosing not to disclose personal information prevents you from feeling comfortable at work, it may be worth sharing this information.

How do I decide if and/or when to disclose this information? What might this involve?

Resumes, CVs, or Cover Letters
Resumes and cover letters communicate your skills and experience and for some, an application can be an opportunity to communicate personal information that supports their suitability as a candidate. Just because the role may connect with a dimension of your identity does not mean you need to share this information with the employer, however. You may also want to consider how including details such as club names and extracurricular affiliations on your resume or cover letter may disclose personal information. Research the organization's values, practices, and work culture to help you decide if or how to disclose personal information.

Your References
You can speak with your references before they are contacted if you are concerned they may share information before you are ready.

In an Interview
Some people choose to disclose personal information in interviews because they feel this information relates to the role, such as an insider perspective. Others want to control the narrative and dispel misinformation. Perhaps they have a visible disability, and they want to acknowledge it and transition to a discussion of their skills and experience.

After a Job Offer and Before the First Day of Work
Sometimes people are concerned that disclosing personal information after receiving a job offer may lead the employer to rescind an offer. This outcome is unlikely because there can be legal ramifications for the employer through the Ontario Human Rights Code if they were to rescind an offer after an applicant discloses personal information.
After You Begin Work
Some people choose to disclose personal information after they have been in the role for a while. They feel that this time allows them to establish themselves and to develop trusting relationships. It also allows them time to gain a sense of the environment as well as how and when it may be best to have these conversations.

Remember: disclosing aspects of your identity is your choice, and in most situations, you are not obliged to do so.

Disclosing personal information and requesting accommodation
Sometimes disclosing personal information is just that: it is sharing information that is personal to you. In other situations, you might be making a request for accommodation that is informed by disclosing personal information. For more information on requesting accommodation, check out the Requesting Accommodation tipsheet.

Additional Resources
- Accessibility for Ontarians with Disabilities Act (AODA)
  This article on Accessibility for Ontarians with Disabilities Act website explores reasons why some people choose to disclose personal information and why some people choose not to, as well as how to approach disclosing this information.
  https://www.aoda.ca/disclosure-of-disability-in-the-workplace/
- Ontario Human Rights Commission (OHRC)
  The OHRC works to build respect for human rights into all aspects of life in Ontario. It looks at the roots of discrimination, develop policy for preventing different forms of discrimination, and work to raise awareness of human rights issues. The OHRC intervenes, as needed, at tribunals and all levels of court on human rights issues with broad public interest or concern, with different sectors and groups, to promote organizational change and to break down barriers to equity and success.
  http://www.ohrc.on.ca/en/social_areas/employment
  This guide gives a plain language explanation of definitions and the purpose of the Ontario Human Rights Code.

References