You need to be successful, both academically and environment offers the programs and services from help with academics and careers, to physical, mental, and emotional health. Graduating from the School of Graduate Studies requires the following minimum scores: TOEFL (paper-based) 550, (2) TOEFL iBT: Writing (24/30), Speaking (22/30), Reading (22/30), Listening (20/30), for a total of 88/120 (applicants must have the minimum score in each test as well as the minimum overall score), or (3) IELTS: 7.0 (academic module overall band score), or (4) PTE Academic: 65.

Additional requirements:
- A statement of interest in the program is required to match the applicant’s academic and work experience with the objectives of the program.
- Current curriculum vitae.
- If English is not a native language, prospective students must meet the English language proficiency requirements.

The MSc(HQ) is the only program in Canada, specializing in linking theory and practice in quality, risk, and safety in healthcare. We offer interdisciplinary courses, led by leaders in their fields, convenient distance learning and valuable international exposure. Unparalleled in its scope, the Master of Science in Healthcare Quality is the only program in Canada to address the growing need for interactions across disciplines, professions and communities. Join us on the forefront of improving health quality, risk, and safety in Canada and worldwide.

Why Graduate Studies in Health Quality?

This two-year, part-time, interdisciplinary course-based program consists of seven core courses and a supervised project leading to a Master of Science in Healthcare Quality (MSc(HQ)) degree that will prepare you for practice, research and education in the developing areas of Health Quality, Risk and Safety. Ensuring patient safety and minimizing risk are crucial concerns of those working in healthcare related fields. The MSc(HQ) provides professionals with the knowledge and tools to research, advocate and implement strategies for risk reduction and quality improvement within the healthcare system.

Why Queen’s?
The Master of Science in Healthcare Quality (MSc(HQ)) at Queen’s is the first online program of its kind in Canada, specializing in linking theory and practice in quality, risk, and safety in healthcare. The MSc(HQ) is the only program in Canada, specializing in linking theory and practice in quality, risk, and safety in healthcare. Our program is designed for working professionals who would like to pursue a graduate degree. The majority of courses are delivered through interactive online classes and independent learning, but students will be expected to attend two, one-week intensive on-campus sessions in July/August of your first and second year of the program. Students will be expected to carry between 1-2 courses at a time.

Required Courses:
- HQRS 840 - Introduction to Quality, Risk and Safety (in Kingston)
- HQRS 841 - Process Improvement in Healthcare
- HQRS 844 - Law, Risk and Healthcare
- HQRS 847 - International Perspectives on Policy, Economics, and Quality Healthcare
- HQRS 846 - Human Factors in Healthcare (in Kingston)
- HQRS 845 - Organizational Behaviour in Healthcare
- HQRS 842 - Research and Evaluation Methods to Assess Quality, Risk & Safety
- HQRS 898 - Project in Healthcare Quality (final project)

Program Highlights:
- Study where you work and live
- Build on your academic education or enhance your career with advanced knowledge and skills
- Learn about healthcare quality from an interdisciplinary perspective
- Spend time with a cohort of peers during your two (2), one-week intensive courses at Queen’s University in Kingston, Canada
- Experience team-based learning with other students
- Network with students, alumni, and leaders in this emerging field
- Complete a supervised project on a topic of your choice

Why do I use this map?
Whether you are considering or have embarked on graduate studies at Queen’s, use this map to plan for success in five overlapping areas of your career and academic, Mr. The map helps you explore possibilities, set goals and track your individual accomplishments. Everyone’s journey is different - the guide offers options for finding your way at Queen’s and setting the foundation for your future. To make your own customized map, use the online My Grad Map tool.

Where can I get help?
Queen’s provides you with a broad range of support services from your first point of contact with the university through to graduation. Ranging from help with academics and careers, to physical, emotional, or spiritual resources – our welcoming environment offers the programs and services you need to be successful both academically and personally. Check out the SGSS HABITAT for available resources.

What else do I need to know?
- The program requires the following minimum scores: TOEFL (paper-based) 550, (2) TOEFL iBT: Writing (24/30), Speaking (22/30), Reading (22/30), Listening (20/30), for a total of 88/120 (applicants must have the minimum score in each test as well as the minimum overall score), or (3) IELTS: 7.0 (academic module overall band score), or (4) PTE Academic: 65.
- A statement of interest in the program is required to match the applicant’s academic and work experience with the objectives of the program.
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Key Dates & Deadlines:
- Application deadline: February 1.
2019-2020

Healthcare Quality MSc Map *

MASTER OF SCIENCE (HEALTHCARE QUALITY) MSc(HQ)

GETTING STARTED

• Start with key priorities like getting set up in online courses.
• Attend the first intensive in-person session.
• Find your way through the academic process with help from departmental and Expanding Horizons professional development workshops, the Graduate Coordinator and the SGS Habitat.

INTERMEDIATE STAGE

• Complete your coursework, begin to research and work on your major project (898).
• Attend the second intensive in-person session.

WRAPPING UP

• Finish up your required courses and research project.

WHAT WILL I LEARN?

A graduate degree in Health Quality can equip you with:
• Knowledge and technical skills
• Effective communication skills in multiple forms for diverse audiences
• Information management: prioritize, organize and synthesize large amounts of information
• Time management: meet deadlines and manage responsibilities despite competing demands
• Project management: develop ideas, gather information, analyze, critique and appraise findings
• Creativity and Innovation
• Perseverance
• Independence and experience as a collaborative worker
• Awareness, an understanding of sound ethical practices, social responsibility, responsible research and cultural sensitivity
• Professionalism in all aspects of work, research, and interactions
• Leadership: initiative and vision, leading people and discussion
• Interprofessional Education foundations

WHERE CAN I GO?

The Master of Science in Healthcare Quality program is designed for young professionals or mid- to senior-level executives who wish to continue to work full time, while pursuing an advanced degree. Professionals that may be well suited to taking the Master of Health Quality are:
• Lawyers
• Engineers
• Business professionals
• Healthcare administrators
• Healthcare Information Technologists (IT)
• Healthcare professionals
• Policy advisors
• QI leader/QI focus to your profession

Build Your Career

• Considering a career change? Finding a career that fits starts with knowing yourself. Get help by taking a Career Services workshop or meeting with a career counsellor.
• Start reading publications like University Affairs and the Chronicle of Higher Education. Browse non-academic labour market websites. Stay on the lookout for special events like Graduate Student Career Work to explore your career pathways.
• Monitor the online student community and program social media for job postings or opportunities.
• Check admission test deadlines if needed for further studies.

Maximize the Impact of Your Research Project

• Start to think about the audiences for your research project.
• Attend or present at a graduate conference such as the Health Quality Research Forum.
• Expand your research audience through social media such as Twitter or a blog.
• Set up a meeting with the School of Graduate Studies for a Grad Chat to discuss your research interests.

Build Skills and Experience

• Monitor the online student community and other healthcare quality communities such as Health Quality Ontario. and IDEAS for job postings or skill development workshops.
• Check out professional development workshops from Expanding Horizons.

Engage With Your Community

• Explore how you can connect with your community through experiential opportunities on- and off-campus.
• Follow @QueensHQ on Twitter, Facebook, LinkedIn and Instagram. Join the HQ Connects Facebook group to connect with current students and alumni.

Achieve Your Academic Goals

• Visit MSc Map

Visit careers.queensu.ca/gradmaps for the online version with links!

* This map is intended to provide suggestions for activities and careers, but everyone’s abilities, experiences, and constraints are different. Build your own Grad Map using our online My Grad Map tool.